

HelpDesk

Search

Welcome!

This is the Kleiss Gears IT knowledge base for common issues (and their resolutions), how-to information, and continuing education videos and tutorials. Please feel free to explore or search for any topic that interests you. Jack is always happy to answer any follow-up questions or take requests for additional resources.

Articles, screenshots, and videos on how to solve some of the most common user and workstation issues in the Kleiss Gears IT infrastructure

Frequently asked questions

- Add links to popular how-to and troubleshooting articles.
- Highlight important documentation.

Need more help?

- Link to resources such as your service desk, questions & answers or a forum.
- List contacts for getting additional help.

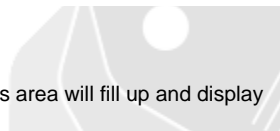
Other resources

- Include links to relevant external sites and services.
- Add other helpful information.

Browse by topic

Label list

As you and your team label content this area will fill up and display the latest updates.



Recently updated articles

- [VPN - Z and U Drive unavailable](#)
Apr 08, 2019 • created by Jack Kleiss
- [New Employees and Departing Employees](#)
Feb 27, 2019 • created by Jack Kleiss
- [Victrex password self-service portal](#)
Oct 19, 2018 • updated by Jack Kleiss • [view change](#)
- [Invalid Blob error](#)
Sep 05, 2018 • updated by Jack Kleiss • [view change](#)
- [Out of date values in a report](#)
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- [IT Documentation - Site Managers](#)
Aug 07, 2018 • created by Jack Kleiss
- [Password Expiration Date](#)
Aug 06, 2018 • updated by Jack Kleiss • [view change](#)
- [KeePass password database training](#)

Aug 02, 2018 • updated by Jack Kleiss • view change

- **File Transfer Service**

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- **Problem Steps Recorder**

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- **AIMS Accident and Incident Management Reporting**

Jul 25, 2018 • created by Jack Kleiss

- **Intercom System**

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- **Company Cell Phones - Policy**

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